

WHO DO YOU CONTACT WHEN YOU'RE STUCK?



COULD BE STARING YOU RIGHT IN THE FACE!

TURN THE PAGE TO DISCOVER HOW TO GET UNSTUCK

FAULT 2 FIX
VEHICLE DIAGNOSTIC SUPPORT

AssistPlus - Save up to 2 hours per day!

Autologic provides independent workshops with everything they need to diagnose, repair and maintain European vehicles quickly and profitably.

Autologic Diagnostics is the worldwide provider of the first-and-only cloud-based, vehicle-connected aftermarket automotive diagnostics solution that enables workshops to quickly identify faults in vehicles and ultimately, repair cars faster.



AssistPlus is the cloud-connected diagnostic device that enhances and extends the Autologic Assist suite of capabilities, providing you with software, service

and hardware within one fully integrated solution.

Full vehicle history on device

- AssistPlus records the VIN of each vehicle that you repair
- Gives you access to past tests and previous diagnostics work
- Builds customer confidence and satisfaction

Touchscreen technology

- The latest high resolution touchscreen technology
- Split screen interface provides side by side applications
- Actively operate 2 different applications at once
- Run diagnostics whilst viewing web pages or video

All your files synced in the cloud

- All the reports and media files are stored on AssistPlus
- We sync all of your file to the AssistCloud

Video and stills recording and playback

- Integrated 5-megapixel camera
- Take stills and record video directly on your device

Built-in PDF viewer and YouTube player

- AssistPlus comes with its own PDF viewer
- Review documents and videos as you work
- View Autologic's 'How to' videos whilst diagnosing faults

Integrated battery

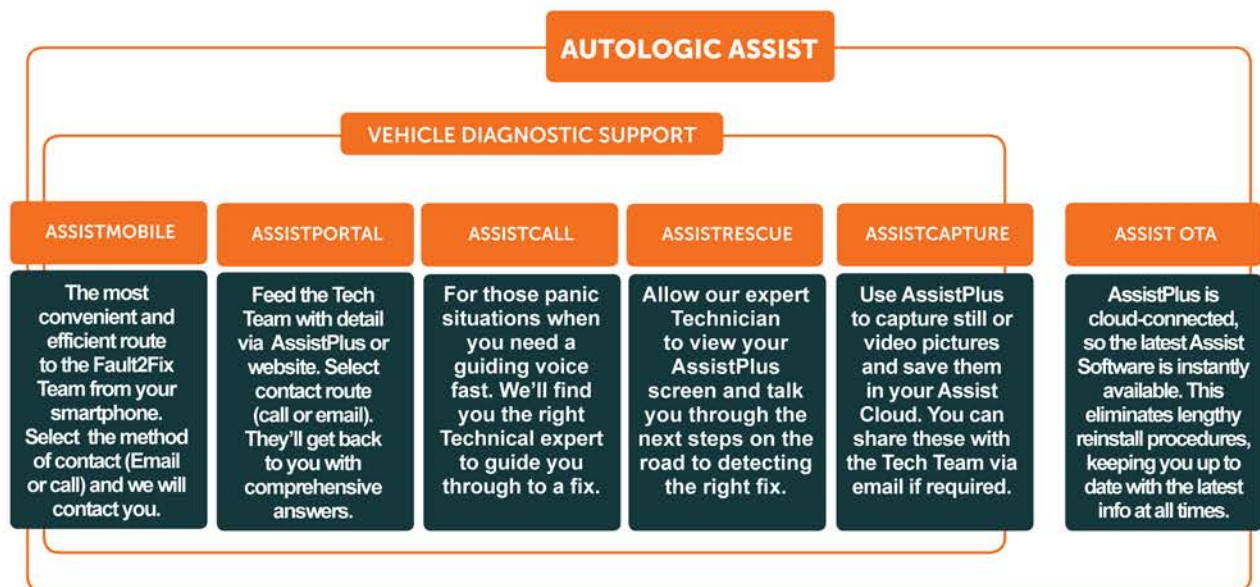
- AssistPlus has an integrated Li-ion battery
- No need to reboot when switching between vehicles

AssistPortal

- Direct access to the Fault 2 Fix Team
- We contact you saving you time and money

YOUR AUTOLOGIC ASSIST SUITE OF CAPABILITIES

Autologic's technical experts around the globe bring decades of experience in working with BMW, Mini, Mercedes, VW, Audi, Seat, Skoda, Jaguar, Land Rover, Peugeot, Citroen, Renault, Dacia and Volvo.



Vehicle Diagnostic Support



Who do you contact when you're stuck?

Our established and unparalleled Fault 2 Fix Team is staffed by dealer-trained Master Technicians, who bring their vast knowledge and talent to provide customers with Vehicle Diagnostic Support.

Our expert fault to fix diagnosis approach:

Fault: Connect your AssistPlus to the car, run a quick test and collect all the fault codes. Then log a case via AssistPortal, including fault codes and VIN. You can also attach pictures of the vehicle problems.

Cause: A Master Technician will review your case and contact you by your preferred method (call or email) to talk through diagnosing the fault.

Parts: If parts are identified as faulty, you may be required to order replacement parts.

Fix: Your Master Technician will assist you in repairing the identified fault(s). It doesn't matter how long it takes, they are passionate about getting you from Fault 2 Fix.

Charge: Now bill the customer, with an invoice that shows parts, labour and diagnostics time.

FAULT 2 FIX FAST

- Increase billable hours
- Reduce turnaround times
- Increase vehicle through flow
- Enhance customer satisfaction
- Grow revenue and profits

12 MONTH STATS

- Received over 300,000 cases
- Identified over 50,000 fault codes
- Fixed over 1,200 different models
- 97.5% FIX RATE

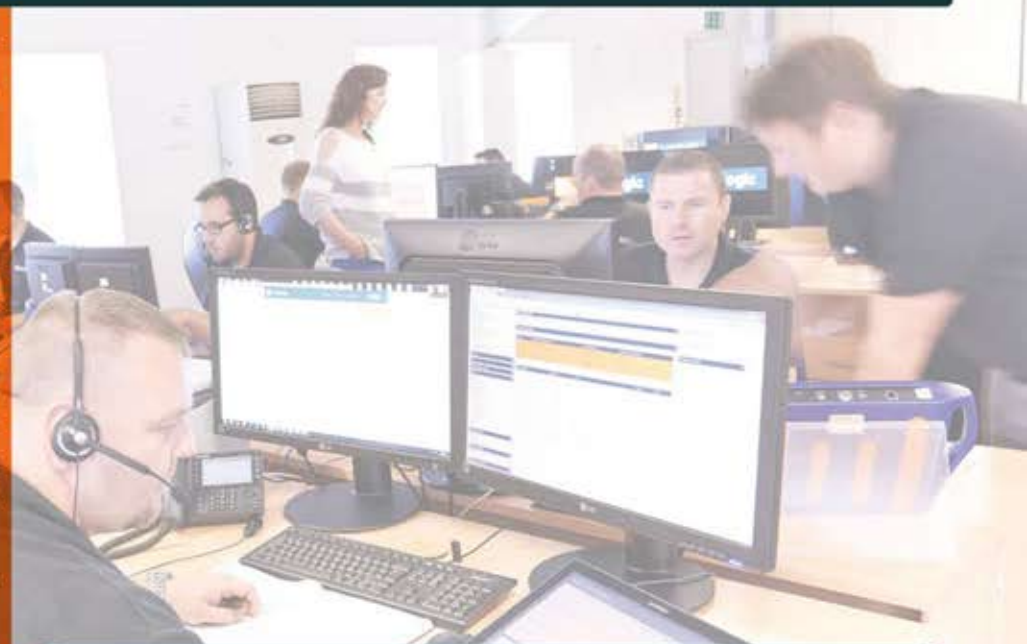
REQUEST SUPPORT

1. AssistMobile
2. AssistPortal
3. AssistOnline
4. AssistCall

**It's like having a master technician in your workshop...
...but not on the payroll**

"Autologic has changed the game by going beyond the diagnosis and all the way to fixing the car"

From more than 300,000 cases submitted by Autologic customers in the past 12 months, the Fault 2 Fix Team of master technicians providing Vehicle Diagnostic Support, repaired 300,000 cars, across more than 1,200 different models, recorded over 50,000 fault codes and successfully fixed 97.5% of all cases submitted...
it's like having a master technician in your workshop.



EVERY MINUTE COUNTS
We fix a car every 60 seconds



autologic

FAULT TO FIX FAST



Autologic Assist is the first and only fully integrated diagnostic support system of its kind because it joins **AssistPlus**, the superior diagnostic device, with real-time access to a team of master technicians

Autologic Assist specifically provides diagnosis of the most complex European vehicles.

Autologic Assist can save you up to an hour each day, increasing your vehicle throughput, turnover and profitability.

And now a more convenient way to get from Fault 2 Fix with **AssistMobile** the Autologic app.



With a 97.5% Fix Rate...
...who else can you
call when you're stuck?



autologic.com

Call: 1300 000 234